

# The “New” Wisconsin Traffic Management Center

**Kirk Danielson**  
Sergeant

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# What's Changing?





- **Mission:** To provide exceptional public safety and traffic management services for the benefit of our partners, the traveling public and the freight community
- **Vision:** Strive for excellence in all we do to be the premier public safety and traffic management facility
- **Values:** Diversity, honor & integrity, leadership & partnerships, professionalism & accountability, character, versatility & innovation, proactivity, quality, and compassion



# Colocation within the STOC Control Room

- Efficient transfer of information
- Improved communication between law enforcement dispatchers and control room operators
  - Camera access and manipulation
  - Incident location and confirmation
  - Immediate notification of incidents cleared, closures, etc.
    - DMS board use for alert notifications

# Timeline

- December 2017 - Transfer of SER dispatch operations to the TMC
- January 2018 – AECOM Contract
- February 2018 – DSP assumes management of TMC Control Room
- March 2018 – Next Gen ATMS Transition
- April 2018 – Regional LED Work Unit Transition to Bureau of Support Services

# Timeline Continued

- April 2018 – TMC Concept of Operations Development
- May 2018 – Schedule Anywhere Transition
- May 2018 – Remoting of Regional Dispatch Operations
- June 2018 – Addition of TMC Section Duty Sergeant

# Timeline Continued

- July 2018 – Go Live with NGATMS
- August 2018 – NGATMS Burn In
- September 2018 – Begin Continuous Recruitment for DSP LED positions
- October 2018 – Begin of Remodeling for the Control Room
- March 2019 – Equipment Masterlease Expiration

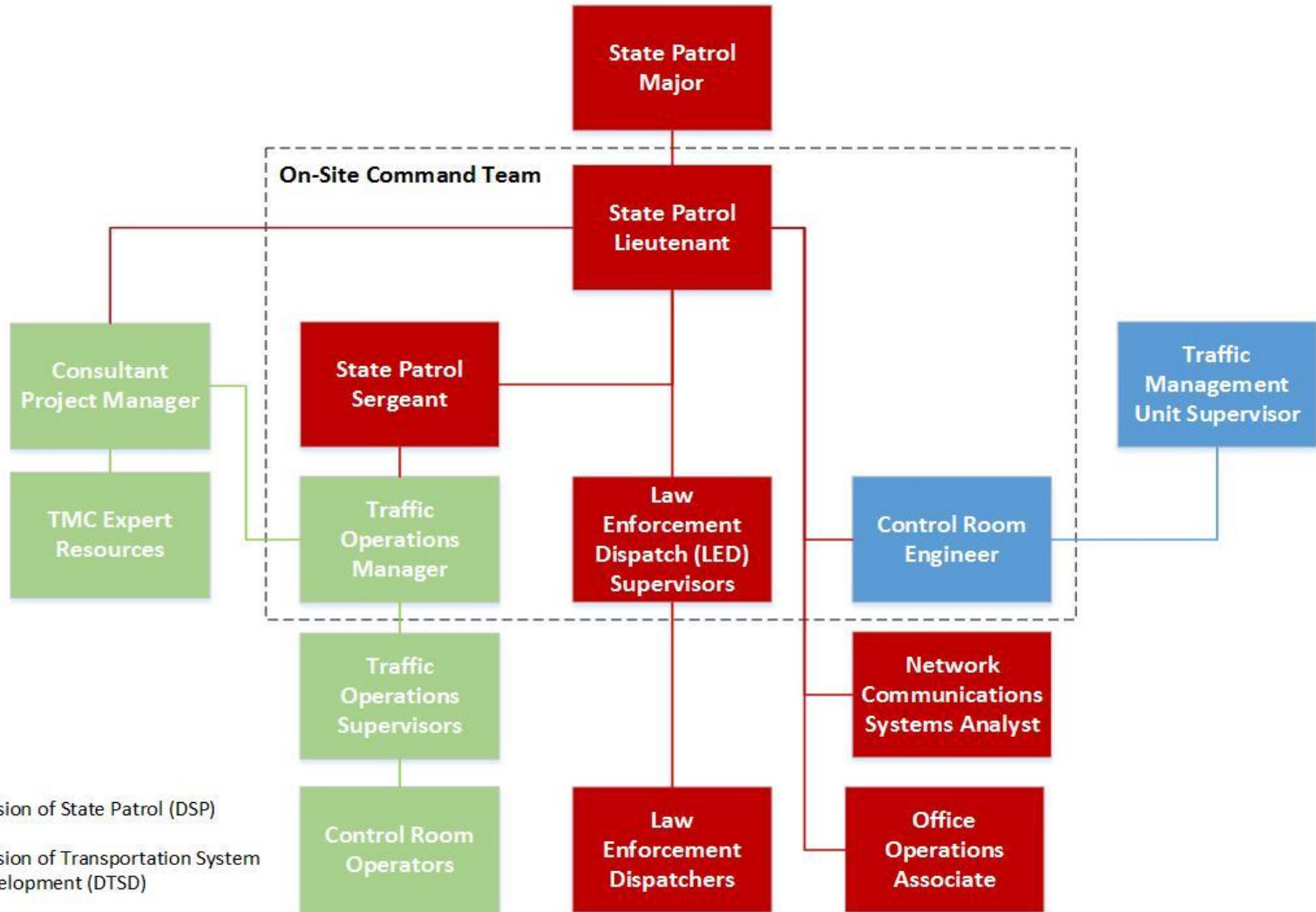


# Proposed Control Room Design

## Revised - Concept Layout 3



# Wisconsin Department of Transportation Statewide Traffic Management Center (TMC) Organizational Chart



- Division of State Patrol (DSP)
- Division of Transportation System Development (DTSD)
- Consultant support

# WSP Dispatch at TMC – Milwaukee

- 7 Dispatch Workstations
- 5 CR Operator Workstations
- 11 Law Enforcement Dispatchers (LEDs)
  - 3 LEDs currently in training
- 6 New LEDs starting September 4th
- 1 TMC Section Executive Officer
- 1 Law Enforcement Dispatch Supervisor (LEDS)

# WSP Dispatch at TMC Continued

- 1 LEADS Training Coordinator (LEADS)
- 2 WSP Duty Sergeant (Statewide)
- 1 Office Associate (O/A)
- Future – 16-19 Workstations



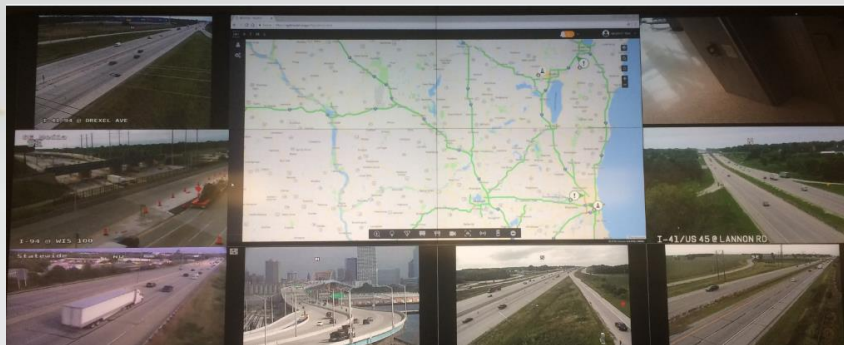
# CAD Data – WSP/MACH



# Next Generation Advanced Traffic Management System (Next Gen ATMS)

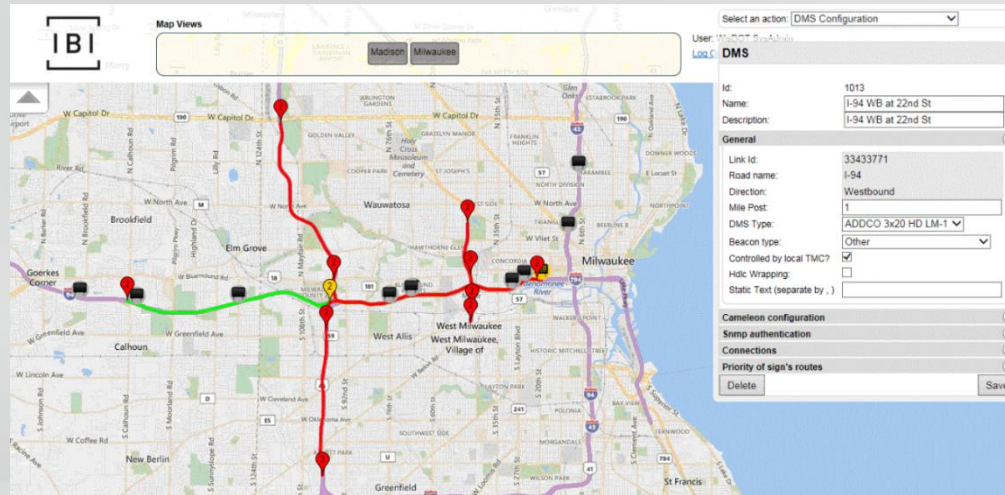


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# Next Gen ATMS



- Goal is to provide a foundation that is extensible to new technologies, rather than purchasing multiple IT systems to run new technologies



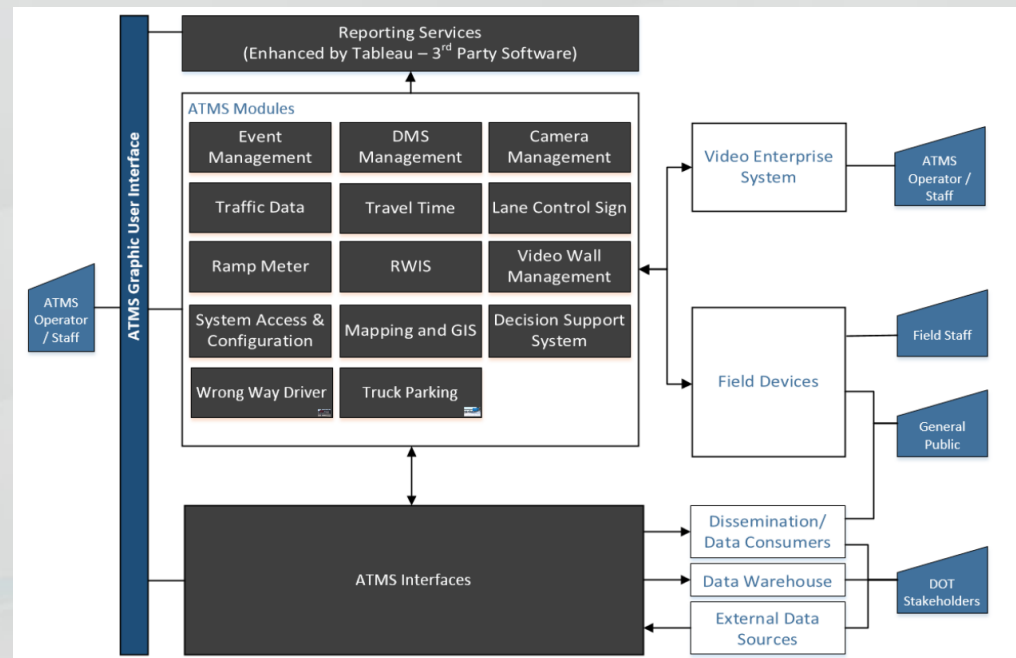
# Next Gen ATMS

- IBI's Next Gen ATMS is business rules based
  - Benefit – System can use rules to recommend an operator action given a situation (i.e. – recommend and one-button touch implement a new ramp meter scheme based on an incident in a certain location on a certain day of week at a certain time).



# Next Gen ATMS

- ATMS automatically calculates traffic data
- Used to control ITS field devices; Portable and Static DMS, Ramp Meters, etc.
- Almost all real-time info. seen on 511 phone, web, or app starts in ATMS
- Used by operators in Control Room



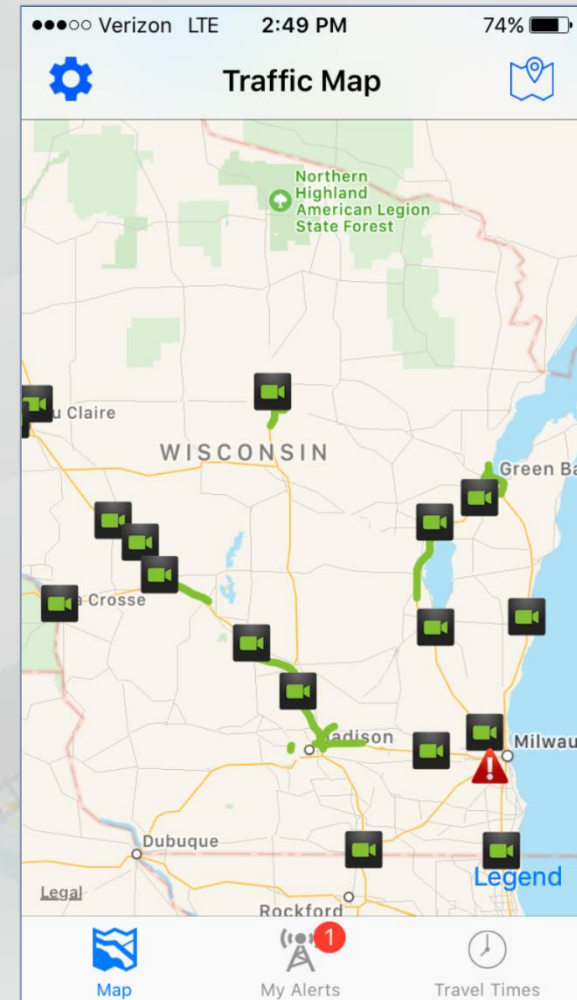
# Next Gen ATMS

- Simulation mode
- NG ATMS Go Live (July 9th)
  - Enabling devices in the NG ATMS live mode for approximately 4 hours am/pm
  - Verify errors
- ATMS Burn-in (45 days)
  - Actively monitor performance of system
- Final Acceptance after successful end of burn-in period

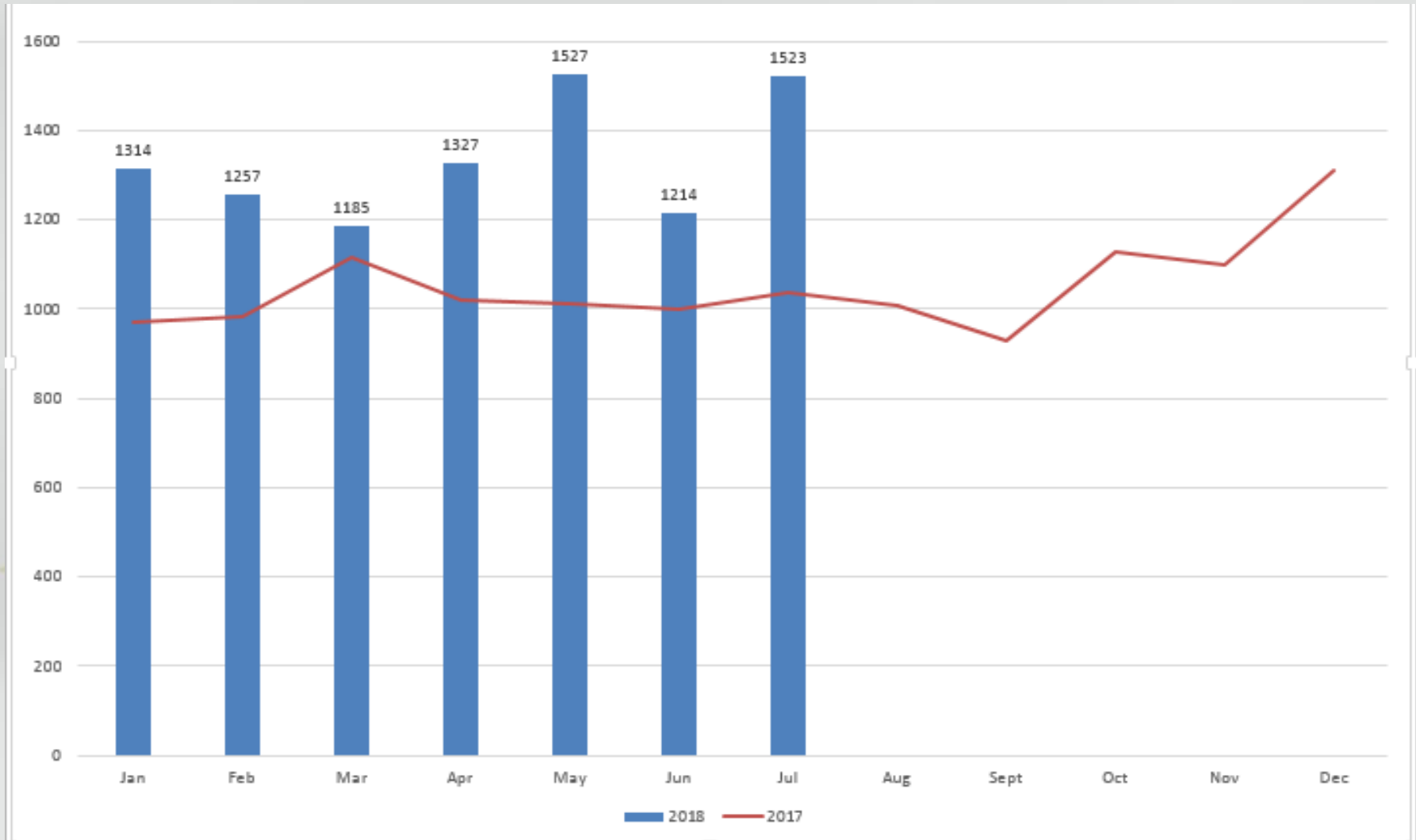


# 511WI.Gov APP

- Over 70,000 downloads since launch
- Information from TMC / ATMS populates app
- Configurable push alerts
- Available for Apple and Android devices



# Control Room Incidents



# Wrong Way Driver Event Reporting 1/1/18-7/31/18

WisDOT Region	YTD Reported WWDs
Southeast	89
Northeast	76
Southwest	65
North Central	49
Northwest	17
<b>Total</b>	<b>296</b>

# BlinkLink Wrong Way Driver Detection



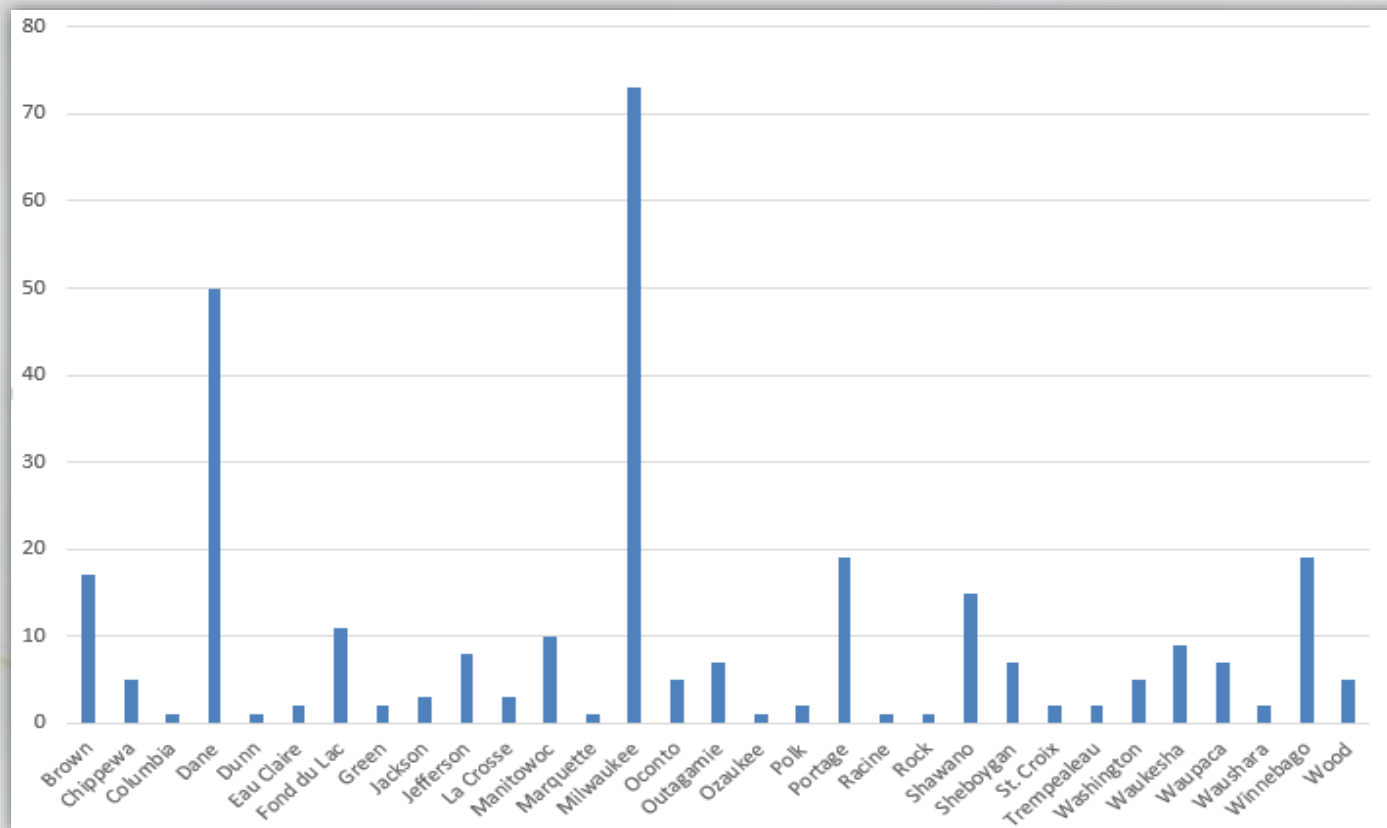
Correct Traffic Flow: 

**BlinkLink** 

System: I-94 WB at Hwy 100 - TIS Plan 1018 - CCTV I-94 E-W @ I-41 HD Alert Time: 8/21/2018 12:17:16 AM Powered by TAPCO

# Wrong Way Driver By County

2018 through July 31





# FTP Video Request Protocol

- TMC video requests available via digital distribution / download
- TMC will archive video, fill out request and upload video to WisDOT FTP server
- Email will be sent with a unique link and password to download the video





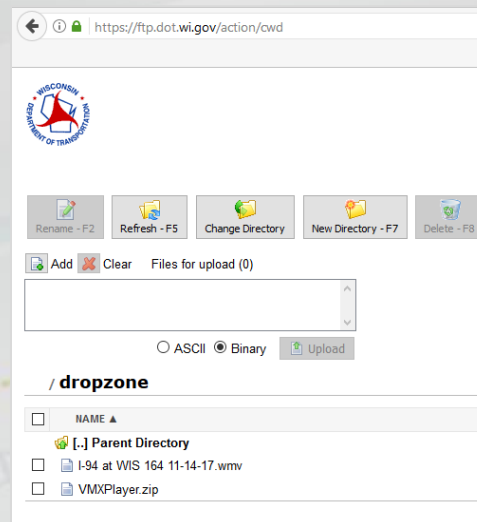
# FTP Video Request Protocol Continued

- Video player application files will also be provided
- Video still saved for 72 hours / 120 days once requested



# FTP Video Request Protocol

- To receive your video request over the internet:
  - Please let the operator know when requesting that you would like FTP distribution and provide a valid email address to accompany the request



# Waze – Crowd-Sourced Data

- The TMC and DSP completed a Waze pilot project that started in November 2017 and concluded February 28, 2018
- Objectives
  - Receive Waze alerts into the control room on WSP CAD system
  - Document and determine confidence level of the alerts
  - Develop a partnership with DSP to further the value of Waze alerts
  - Incorporate Waze alerts as a credible source of new data

# Waze – Crowd-Sourced Data Continued

- Alert Types: crashes, vehicles on shoulder of road, debris on road, weather hazards (ice, fog), potholes and animals on shoulder of road
- Alerts were received, Monday -Thursday  
7:30am – 1:30pm

# Waze Alert - Locations

- Alerts have coordinates and any falling within this polygon that are on a freeway would be received
- WSP included:
  - I-41 in Washington County
  - I-94 in Waukesha County
  - I-41/94 in Racine and Kenosha Counties



# Waze Alert Data - Overview

- The data is currently under review. During a two week period in January 2018 a sample of 303 alerts were categorized.
  - Traffic Crash: 5 alerts – 60% confirmed
  - Traffic Hazard (debris on road, pothole, fog, ice)
    - 17 alerts – 6% confirmed
  - Disabled vehicle on shoulder
    - 293 alerts – 42% confirmed
- Moving forward – in order to improve confidence in Waze Alerts WSP anticipates to associate traffic jams (queues) and crashes to make the data source actionable

# Future TMC Phases

- Consolidation of Region Operations to TMC – Milwaukee
- Development of Intel/Information Fusion Center
  - Addition of Intel Analysts (Chief Wormet)
- TIME / ETO Program Management
  - Addition of Consultant Resources
- Integration of MACH/CAD and NGATMS